



SAMPLE SCRIPT: Pet Shop

Thank you for calling Family Pet, a family-owned and operated store providing quality animal products and personal service for over twenty years! We invite you to visit us at 111 First Avenue, where we're open seven days a week for your shopping convenience, and we offer free parking right in front of our store. Thank you again for calling Family Pet. We'll be with you in just a moment.



When it comes to cat and dog foods, Family Pet is proud to carry only the best! Our friendly, knowledgeable staff will be happy to help you locate the products you need! Don't forget to ask about our low cost vaccine clinic! That's right, get your pet vaccinated and pick up all your pet needs, all in one stop! We look forward to speaking with you in just a moment.



Who says pets can't get in on today's fashion trends? Not Family Pet! We have everything you need to keep your pet in style and looking great. See the latest fashions—from dog strollers to carry bags, bows, leashes, collars, dresses—all on display for your browsing convenience. Any what's new outfit without a new cut and style? Our dog grooming service is available by appointment and we groom them all—large or small. Make Family Pet your stop for the ultimate in pet style! Thanks for holding; we'll be right with you.



If you prefer your pets to be exotic, rest assured, you've called the right place for pocket pets. Family Pet features a great selection of reptiles, as well as birds, ferrets, hamsters, gerbils, guinea pigs, bunnies, snakes, hermit crabs and everything you will need to care for them. Please remain on the line and we'll be glad to answer any questions you may have when we return.



It's well-known that pets are great companions, but a small furry friend can also benefit your family in other ways! Pets can teach children about responsibility, respect, love and kindness, and having an animal pal to play with can also offer a healthy alternative to video games and TV. If you're welcoming a new friend to the family, Family Pet offers a wide variety of unique products and pet supplies galore to get your new addition settled in. We'll be glad to help you find what you need and answer any questions you might