



# HoldTime.net

*Customized Messages... With Music... On Hold*

## **Sample Script: Hotel**

Thank you for calling the City Inn, a locally owned and operated hotel since 1988. We're glad you called! We're conveniently located at 128 Donald Drive, at Exit 101, just off the interstate. To make a reservation, or for any questions you may have, please stay on the line. A friendly member of our staff will be right with you.



You've reached the City Inn and we can't wait for you to be our guest! Make your reservations today at our modern and elegant inn! In addition to beautiful rooms with many amenities, there's our 24-hour indoor pool and spa and guest fitness center. And don't forget, we've got free high-speed wireless internet access in all 75 rooms and the lobby! For business or pleasure, everything you need for a comfortable stay is right here at City Inn. We'll be back on the line to assist you shortly!



Join the City Inn Frequent Visitor Program and earn free nights! While other hotel programs make you accumulate many stays to enjoy the perks, you'll start earning free nights with your first night stay. It's free and easy to join. Just provide your account number when you make your reservation and when you check in. Earning points for free nights has never been easier than it is at City Inn!



Thank you for calling City Inn. Make your reservation today for one of our deluxe guest rooms with one full or king size bed, a sofa sleeper, kitchenette, and in-room Jacuzzi! All of our guests enjoy free in-room movies, free local phone calls, and our On The House breakfast featuring eggs, ham, sausage, Belgian Waffles and all your other breakfast favorites. We're also pleased to provide free high-speed wireless internet access in all our rooms and in the lobby. Ask us for more details when we return to the line.



We invite you visit our website at [city-inn-for-you-dot-net](http://city-inn-for-you-dot-net). Here you will find pictures of our lovely rooms and grounds as well as testimonials from very satisfied clients. You can even make your reservation on line. And don't forget to follow us on facebook for last minute specials and bookings. Thanks again for calling City Inn. We'll be back to give you our full attention in a moment.