



HoldTime.net

Customized Messages... With Music... On Hold

SAMPLE SCRIPT: Hospital

When you or a loved one requires minor medical attention in the evening or over the weekend, County Hospital's After Hours Care is ready to help! Our highly skilled physicians and staff are trained to treat minor illnesses and injuries---from insect bites and rashes to sprains and broken bones. And, After Hours Care works as an extension of your own physician's office, so your physician will have direct access to the care you have received. Just another way that After Hours Care is helping you bounce right back!



A Hospitalist is a physician who works with the team of nurses, medical professionals, and specialty physicians caring for you while you are a patient in the Hospital. Your primary care physician may entrust your care to our team of Hospitalists. Our doctors are specially trained to care for you during your stay at County Hospital. Our doctors will also consult with your primary care physician as needed during your stay, and will send you back to their care upon discharge. We think you'll agree: Hospitalists really are just what the doctor ordered!



Over 97% of our Emergency Room patients were satisfied with our nursing staff's care and 96% would recommend our E.R. physicians and staff to family and friends. We are proud to share these satisfaction scores from recent Qualitick surveys. These scores speak highly of our E.R. team who is trained to treat critical-care and life-threatening situations. County Hospital: Conveniently located for patients needing quality emergency care in our community!



When it comes to caring for you, we believe more is better. Our goal is simple: to provide you and your family with the specialty medical care you need while keeping you close to home. You now have access to more leading specialists in heart, neurology, cancer, obstetrics, and other services *and* they are right here in your hometown. Sometimes more really is better! Thank you for holding; we'll be with you soon.



Looking for a primary care physician? Look no further! Dr. A.C. Smith is accepting patients of all ages. His office, Smith Family and Sports Medicine, is located in the County Hospital Pavilion. Dr. Smith is a member of the County Physicians Group and is board certified in family medicine and fellowship trained in sports medicine. Please remain on the line for more information regarding an appointment with Dr. Albertson.